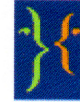


Clarica Financial Services Inc. and \*Clarica Investco Inc., a Mutual Fund Dealer

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CLARICA

20 September 2007

Mr Mark Edel  
354-C Elizabeth Street  
Guelph, ON  
N1E 2X9

Dear Mark:

On behalf of my family, I want to express to you just how happy we are with the rebuilding work you have completed on our 90-yr-old Heintzman E miniature grand piano.

As you know, the man who had the most profound impact on my musical life was my high school teacher, Harold Riddolls in Ingersoll, and when he passed away in February of 2006, his Heintzman ended up in my home...a blessing because of the teaching in voice, piano, violin and theory that I had from him. The piano I now play on has quite the tie to my childhood.

The whole concept of attempting a rebuild of what was in its day a fabulous piano is daunting, for sure. The comparison inevitably comes down to choosing a new piano versus the expense and expertise required to rebuild. Henk Oudshoorn's referral for me to meet you has proven to be a rich blessing. This is not so just because you have the skills to rebuild but very much because you have the passion and appreciation to do it. I am certain each project is a blessing for you because you get to return a relic to its original form, perhaps even improving it.

The piano has been in our home for 18 hours, and my sons have spent at least 3 on it, and I have been at it a lot, too. Henk came over after our worship team rehearsal and played for an hour! The sound is absolutely brilliant!

Thank you for your craftsmanship, and for your care with this instrument. My family looks forward to having you care for it for many years to come.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Andrew Johnson', with a long, sweeping underline.

Andrew Johnson

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